# SENA





LOW PROFILE MOTORCYCLE BLUETOOTH®

COMMUNICATION SYSTEM

WITH MESH INTERCOM™

——— SOUND BY ———

harman/kardon

# RIDE CONNECTED

Designed for those who want a sleeker device, the 50R Mesh Intercom<sup>™</sup> headset continues Sena's affinity for advancing adventure and keeping people connected on the road



Bluetooth® 5.0



Multi-Way Intercom



Mesh Intercom™ up to 2 km (1.2 mi)\*



Intercom up to 2 km (1.2 mi)\*



Audio Multitasking™



- Multi-Language Voice Command
- Support Siri and Google Assistant



Fast Charging

<sup>\*</sup> in open terrain



# Icon Legend



( 1x ) Tap button the specified number of times



Press and Hold button for the specified amount of time



"Hello"

Audible prompt

Follow us on Facebook, YouTube, Twitter and Instagram to check the latest information and helpful tips.







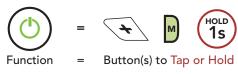


Sena Technologies Co., Ltd. sena.com

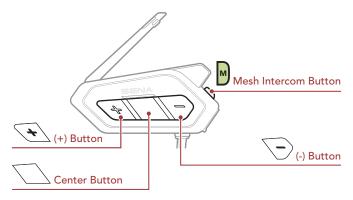
# GETTING STARTED

## How to Use This Guide

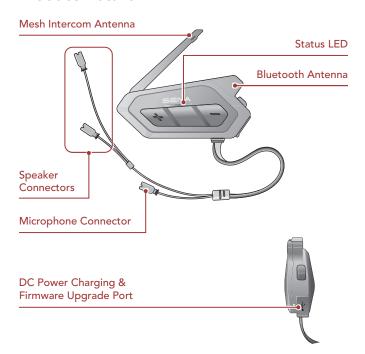
The legend and callouts are here to help you read the illustrations. New technology can be confusing, but we've created a simple way to perform actions using illustrations.



## **Buttons**



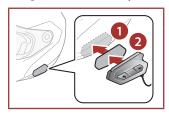
## **Product Details**



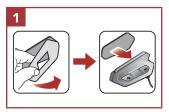


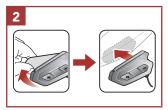
# Installation

Using the Hook and Loop Fasteners for Main Unit

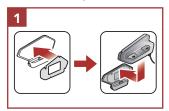


## Using the Double Sided Adhesive Tapes for Main Unit



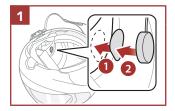


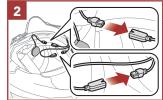
### Using the Clamp for Main Unit

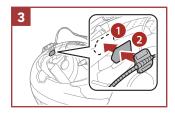


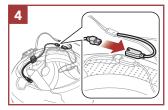


## Installing the Speakers and the Microphone









## Mesh Intercom Antenna

Pull the Mesh Intercom Antenna inwards slightly to unfold it.



## Downloadable Sena Software

Download the **Sena Motorcycles App** at **Google Play Store** or **App Store**.





Download the following items at sena.com.



### Sena Device Manager

- Firmware upgrade
- Device configuration setting



Quick Start Guide, User's Guide

## NOTICE

- This Quick Start Guide (Version 2.0.0 or higher) explains how to operate the 50R with firmware version 2.0.0 or higher.
- For operating the 50R with a firmware version lower than 2.0.0, refer to the 50R Quick Start Guide that is available when you connect the 50R to the Sena Motorcycles App.

# **Basic Operations**

### Powering On



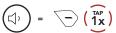
## Volume Up



### Powering Off



#### Volume Down



# Checking the Battery Level

Instructions are for when powering the headset on.

### Visual Method







# **Phone Pairing**



3. Select **50R** in the list of Bluetooth devices detected.

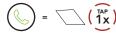
"Phone pairing"



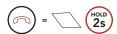
- The headset will enter the Phone Pairing mode automatically when you initially turn on the headset.
- For more information on phone pairing, refer to the User's Guide.

## **Mobile Phone**

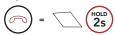
### Answer a Call



#### End a Call

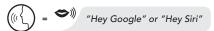


### Reject a call



# Siri and Google Assistant

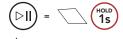
Activate the Siri or Google Assistant Installed on Your Smartphone





## **Music Controls**

### Play/Pause



"[Beep, Beep]"

### Track forward



#### Track backward



## Mesh Intercom™

When **Mesh Intercom** is enabled, the **50R** will automatically connect to nearby **50R** users and allow them to talk to each other.

#### Mesh Intercom On











Mesh Intercom Off





"Mesh intercom off"





# Open Mesh™

When **Mesh Intercom** is enabled, the headset will be in **Open Mesh** (**default: channel 1**) initially. Users can freely communicate with each other in the same **Open Mesh** channel.

# Channel Setting (Default: channel 1)

If the **Open Mesh** communication experiences interference because other groups are also using **channel 1 (default)**, change the channel. You can select from channels 1 to 9.

### **Enter into the Channel Setting**



"Channel setting, 1"

Navigate between Channels

 $(1 \rightarrow 2 \rightarrow \bullet \bullet \bullet \rightarrow 8 \rightarrow 9 \rightarrow Exit \rightarrow 1 \rightarrow \bullet \bullet \bullet)$ 



·<u></u>"#"

Save the Channel

=  $(\widehat{1x})$ 

"Channel is set, channel #"

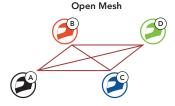
Note: To exit the Channel Setting, tap the (+) Button or (-) Button until you hear a voice prompt, "Exit", and tap the Center Button.

# Group Mesh™

**Group Mesh** is a closed group intercom function that allows users to join, leave, or rejoin a group intercom conversation without pairing each headset. Up to 24 users can all be connected in each private group.

# Creating a Group Mesh

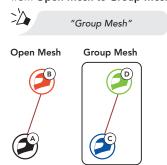
Creating a Group Mesh requires two or more Open Mesh users.



1. Enter into **Mesh Grouping** to create a **Group Mesh**.

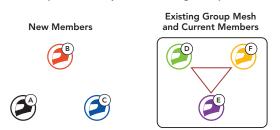


2. The headsets complete **Mesh Grouping** and automatically switch from **Open Mesh** to **Group Mesh**.



# Joining an Existing Group Mesh

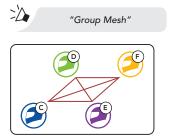
One of the members in an **Existing Group Mesh** can allow new members in **Open Mesh** to join the **Existing Group Mesh**.



 One of the current members and a new member enter into Mesh Grouping to join the Existing Group Mesh.



The headsets complete **Mesh Grouping**. The new members will hear a voice prompt as their headsets automatically switch from **Open Mesh** to **Group Mesh**.



## **Enable/Disable Mic (Default: Enable)**

Users can enable/disable the microphone when communicating in a **Mesh Intercom** 

### Enable/Disable the Microphone







# Mesh Reach-Out Request

You (caller) can send a request message to turn on the Mesh Intercom to nearby friends who have it turned off.

- If you want to send or receive a request message, you need to enable Mesh Reach-Out on the Sena Motorcycles App.
- While your headset's Mesh Intercom is on, you (caller) send a request message using the headset's Button or the Sena Motorcycles App.



Friends who receive the request message need to manually turn on their Mesh Intercom using the headset's Button or the Sena Motorcycles App.

## Reset Mesh

If a headset in an **Open Mesh** or **Group Mesh** resets the **Mesh**, it will automatically return to **Open Mesh (default: channel 1)**.





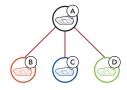


## **Bluetooth Intercom**

Up to three other people can be paired with the headset for **Bluetooth intercom** conversations.

### **Intercom Pairing**

There are two ways to pair the headset.



### Using the Smart Intercom Pairing (SIP)

**SIP** allows you to quickly pair with your friends for intercom communication by scanning the QR code on the **Sena Motorcycles App** without remembering the button operation.

- 1. Pair the mobile phone with the headset.
- 2. Open the Sena Motorcycles App and tap [-] (Smart Intercom Pairing Menu).
- 3. Scan the **QR code** displayed on your friend **(B)**'s mobile phone.
  - Your friend (B) can display the QR code on the mobile phone by tapping -> QR code ( ) on the Sena Motorcycles App.

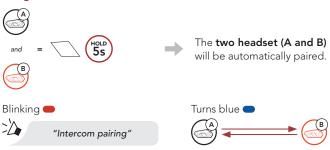


- Tap Save and check that your friend (B) is paired with you (A) correctly.
- Tap Scan ( ) and repeat steps 3-4 to pair with Intercom Friends (C) and (D).

**Note:** The **Smart Intercom Pairing (SIP)** is not compatible with Sena products that use **Bluetooth 3.0** or **below**.



### Using the Button



**Note:** Repeat the step above to pair with Intercom Friends C & D.

# Two-Way Intercom

### Last-Come, First-Served







Friend 1





Intercom

Friend 1

Friend 2

Intercom Friend 1







Friend 3

Start/End with Intercom Friend 1







### Start/End with Intercom Friend 2







### Start/End with Intercom Friend 3







## **FM Radio**

### FM Radio On



### Scan Stations





## **Navigating Preset Stations**



### FM Radio Off



### **Seek Stations**





# Configuration Menu

Accessing the Headset Configuration Menu











"Configuration menu"

**Navigating Between** Menu Options









"[Menu prompt]"









"[Menu prompt]"

# **Execute Menu Options**







# **Troubleshooting**

## **Factory Reset**

























# Fault Reset







Note: Fault Reset will not restore the headset to factory default settings.

# QUICK REFERENCE

TYPE	OPERATION	BUTTON COMMANDS
Basic Operations	Power on/ Power off	thoub (1s)
	Volume up/Volume down	or \( \bigcirc \left( \bigcirc \tag{TAP} \)
Mobile Phone	Answer phone call	(1x)
	End phone call	HOLD 2s
	Reject phone call	HOLD 2s
Siri and Google Assistant	Activate the Siri or Google Assistant	HOLD 3s

# QUICK REFERENCE

TYPE	OPERATION	BUTTON COMMANDS
Music	Play/Pause music	HOLD 1s
	Track forward	HOLD 1s
	Track backward	Told 1s
FM Radio	FM radio on/off	Thoub 1s
	Select preset	HOLD 1s
	Seek forward/ backward	or $\left(\frac{1}{2x}\right)$
	Scan up FM band/ stop scanning	HOLD 1s

# QUICK REFERENCE

TYPE	OPERATION	BUTTON COMMANDS
Mesh Intercom™	Mesh Intercom on/off	$M \left( \frac{\widehat{1}x}{1} \right)$
	Channel setting	$M \left( \frac{\widehat{2x}}{2x} \right)$
	Mesh Grouping	M HOLD 5s
	Enable/Disable Mic	M HOLD
	Mesh Reach-Out Request	$M \left( \frac{\widehat{3x}}{3x} \right)$
	Reset Mesh	M HOLD 8s
(Si)) Intercom	Intercom pairing	HOLD 5s
	Start/End intercom	(Îx)